

Mobile Guide

Android Mobile Registration

Before You Begin

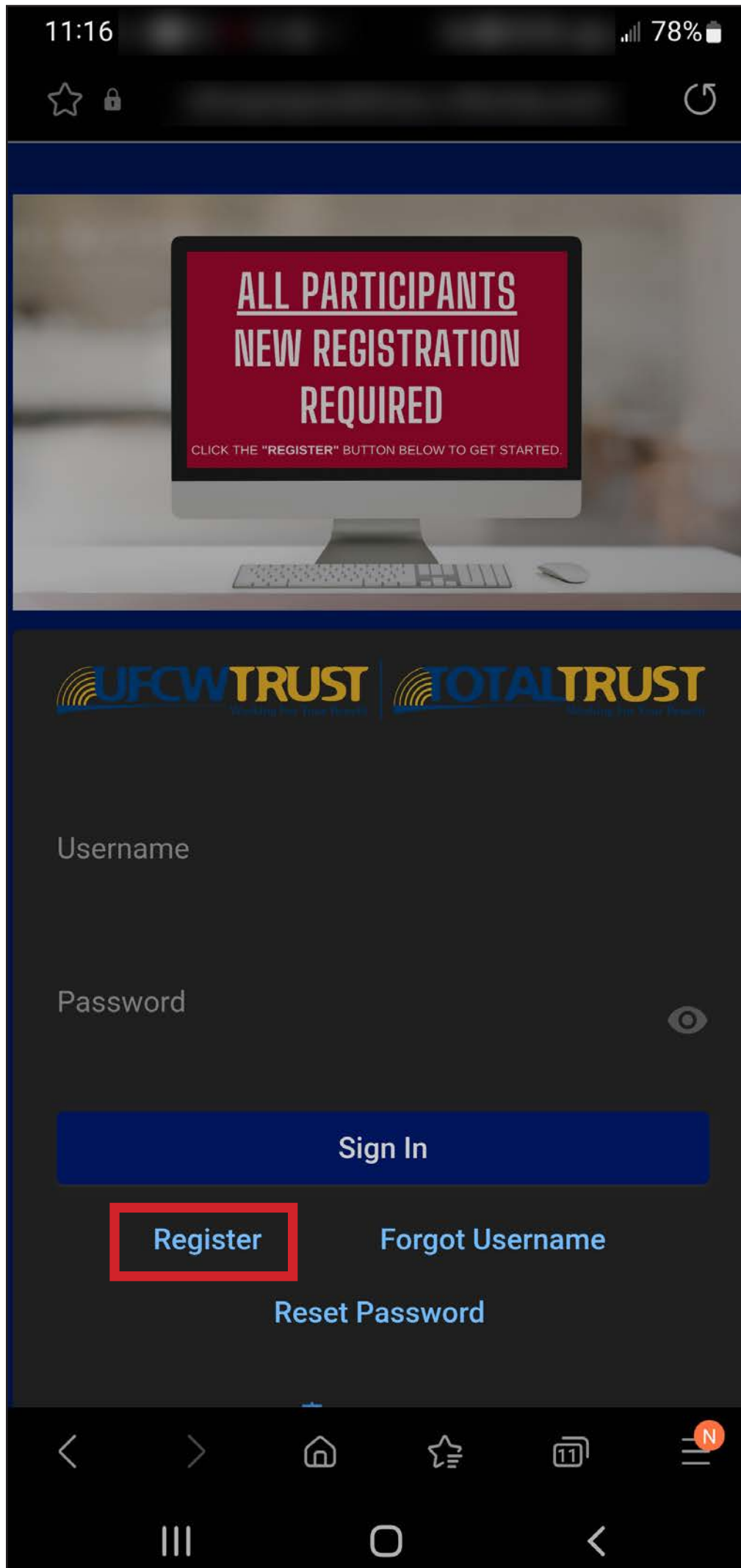
You will need to know the following information:

- SSN or Member ID
- First and Last Name (as it appears in our system)
- Date of Birth

Note: The screenshots in this guide were taken using a device with Android's Dark Theme enabled. The colors displayed on your screen may vary.

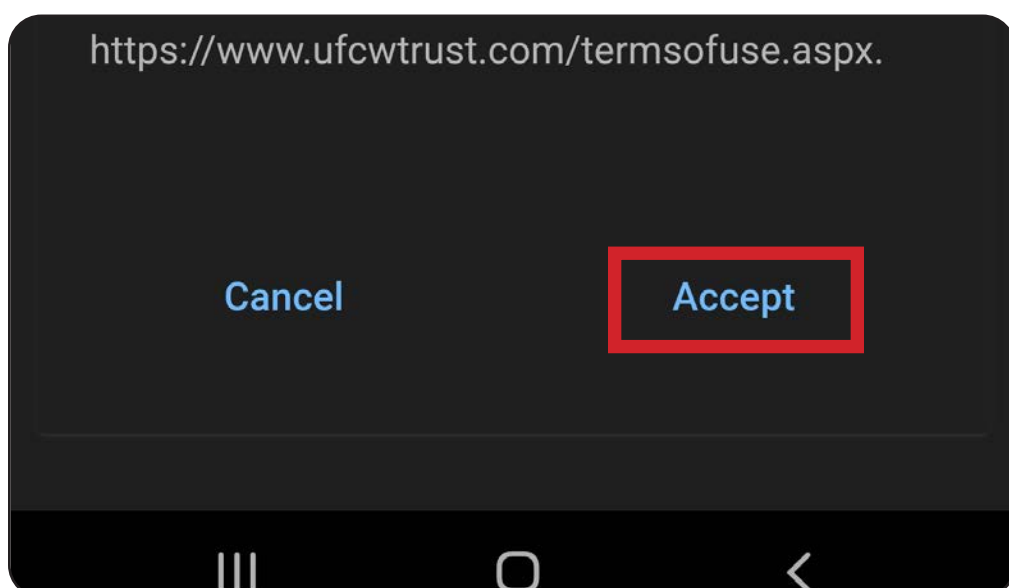
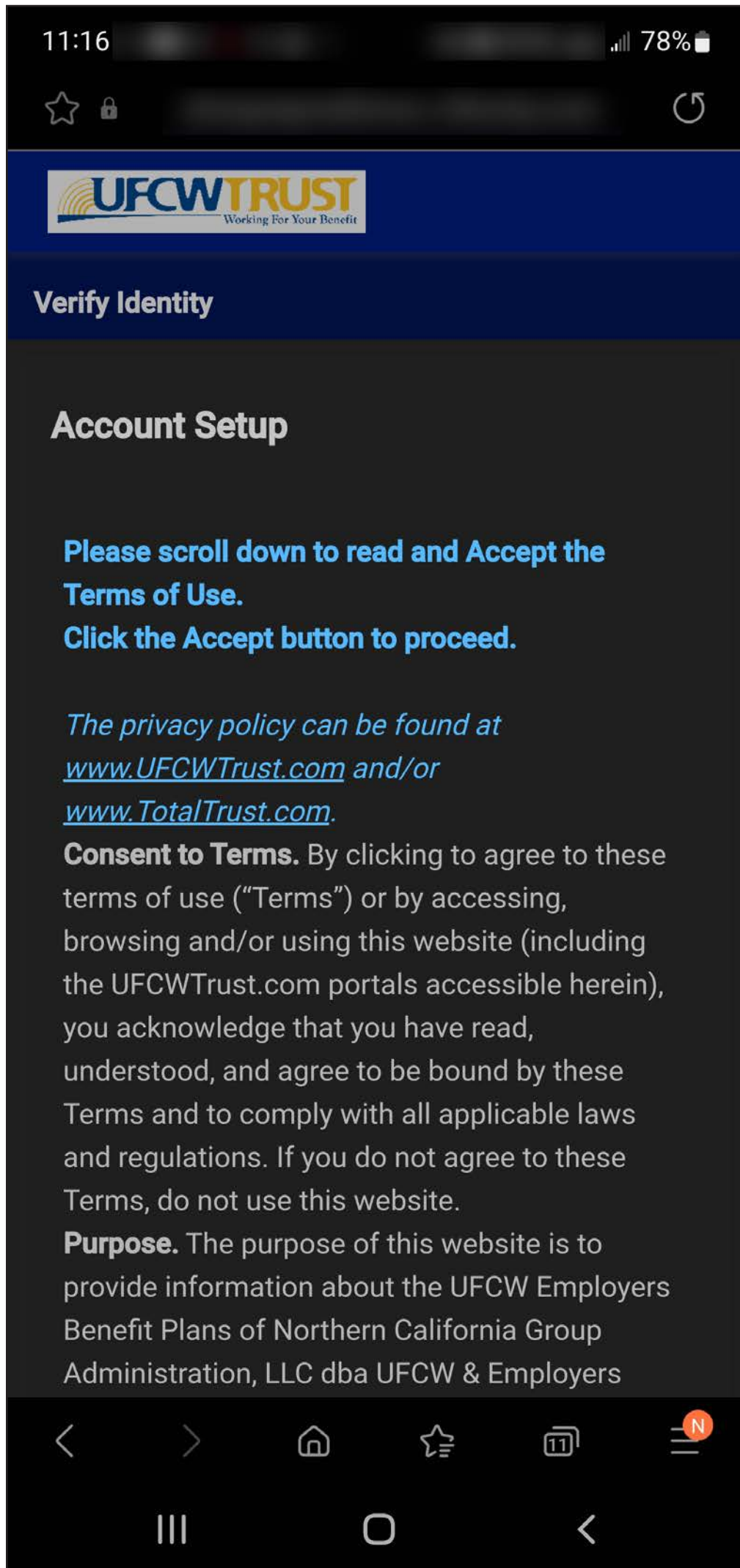
1

Select "Register" from the log in screen.



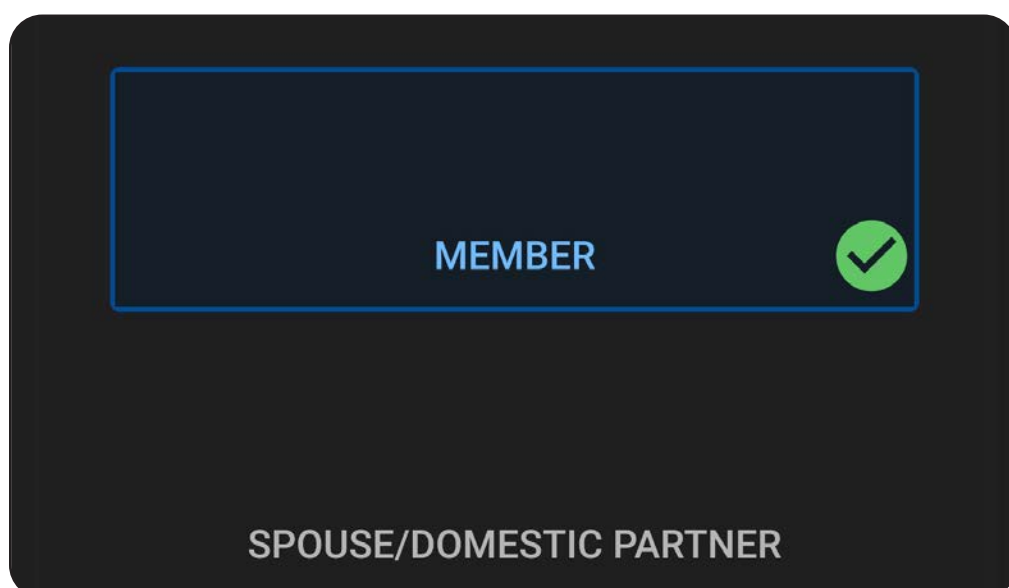
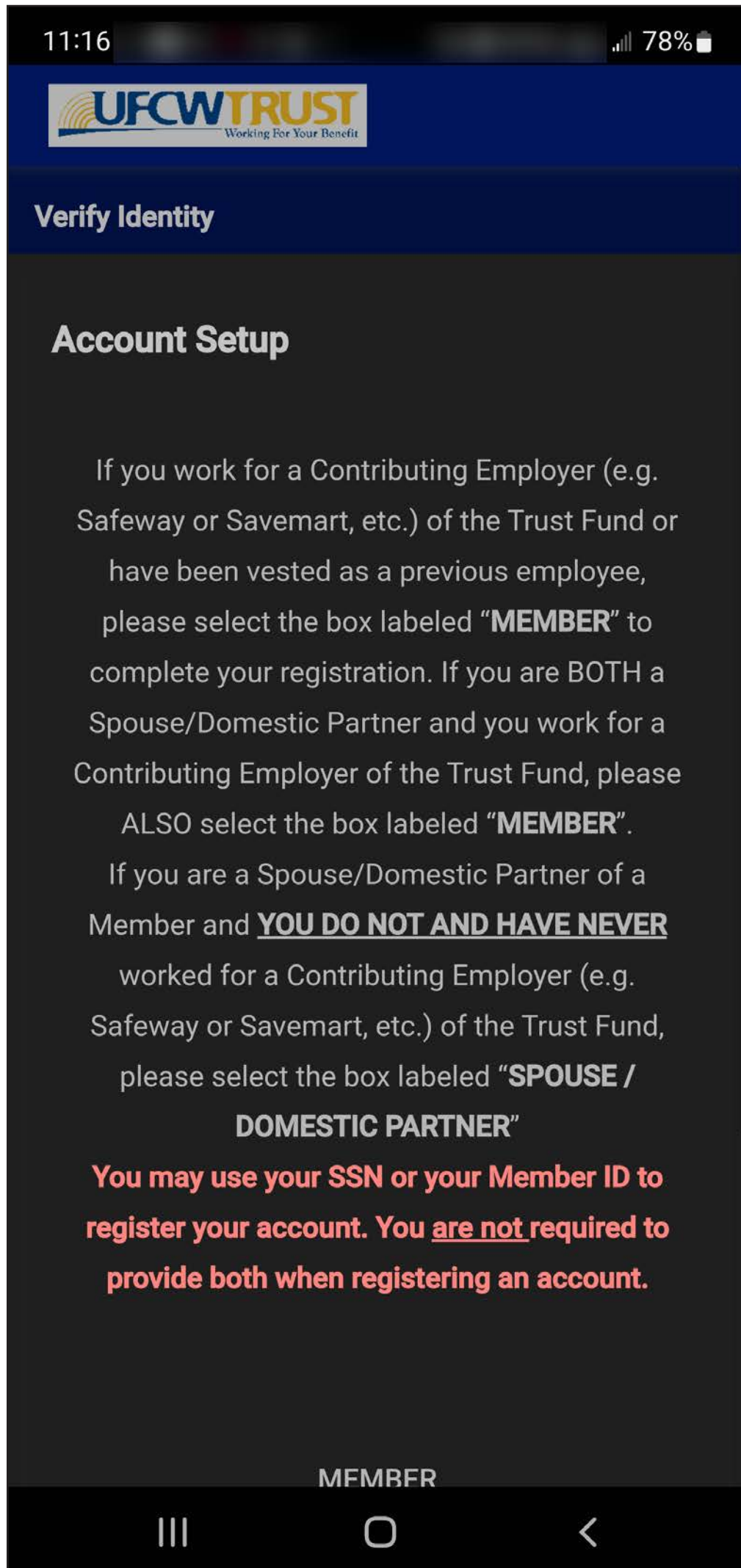
2

Scroll to read the Terms of Use. To accept, select "Accept" at the bottom of the screen.



3

Select the box that applies to you (**MEMBER** or **SPOUSE/DOMESTIC PARTNER**).



Use the keyboard to fill in your **SSN** (or leave blank if you are registering with your **Member ID**), **First Name**, and **Last Name**.

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MEMBER ✓

SPOUSE/DOMESTIC PARTNER

SSN

First Name

Jane

Last Name

Smith

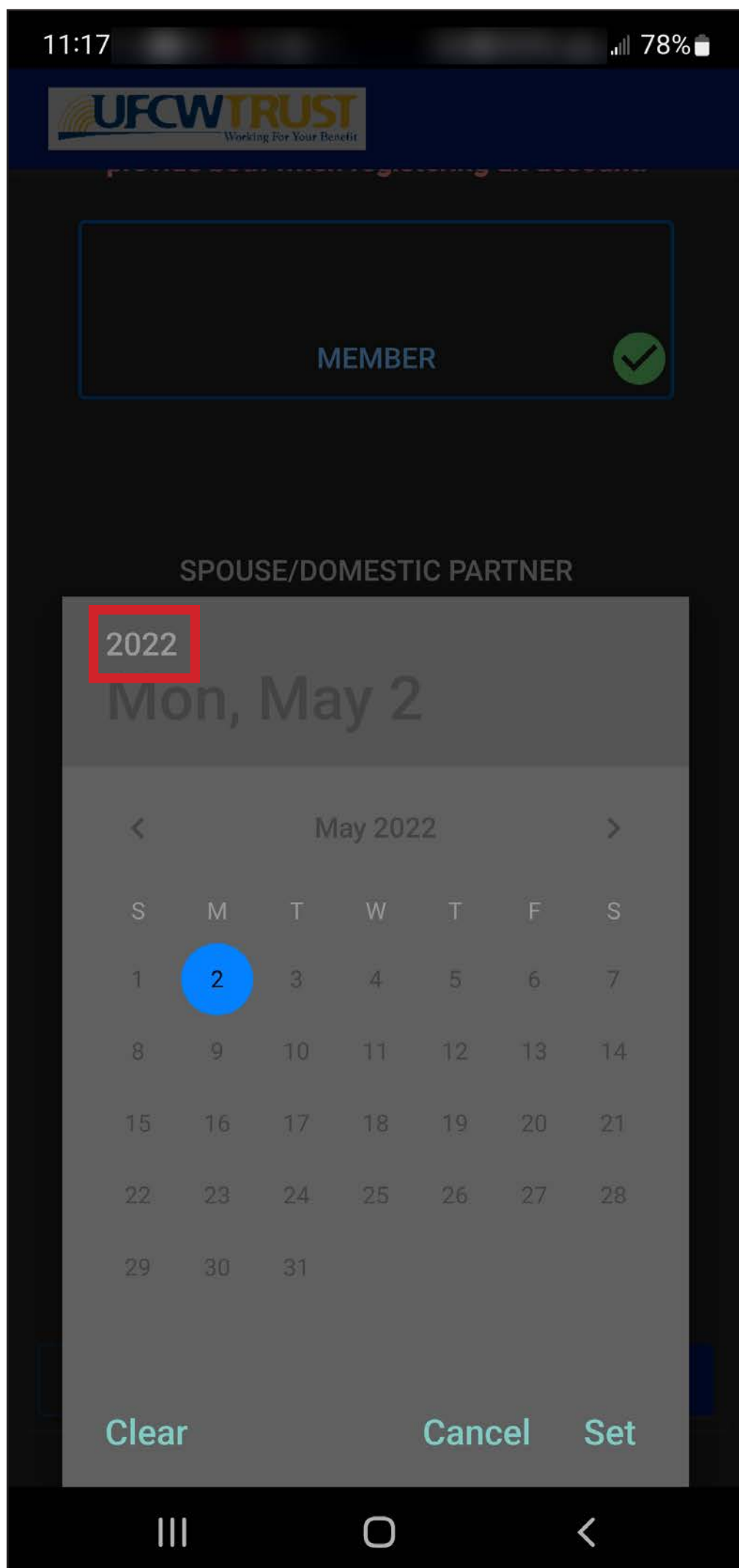
Birth Date

Member ID

Cancel Previous Next

Clicking the section for **Birth Date** will launch the Android Date Picker. The calendar style Date Picker is prefilled with the current date by default.

To change the year, select the prefilled text in the top left corner.

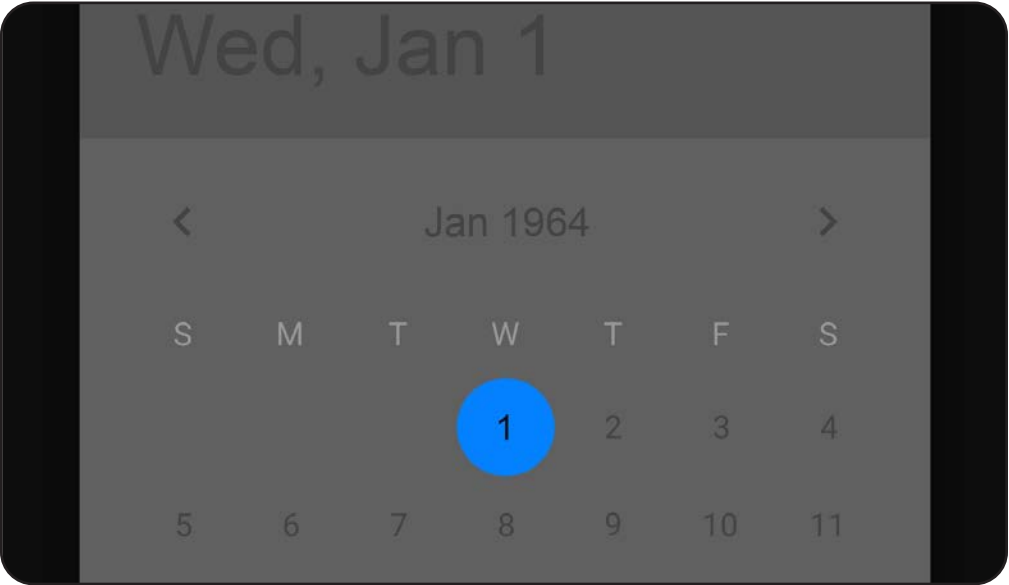
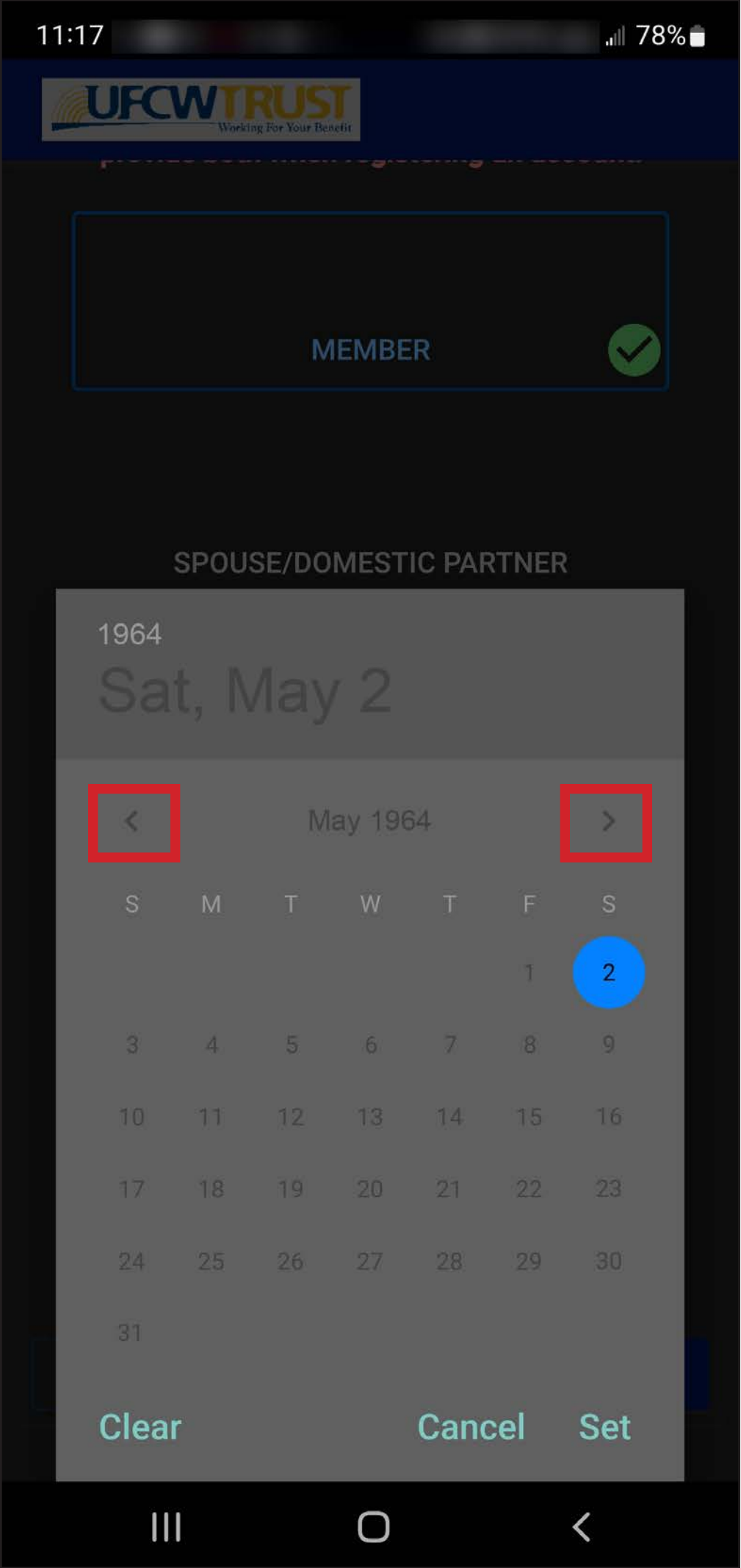


Spin the wheel to select your birth year, and select "Set."



The screen will return to the calendar view.

Use the arrows to navigate to your birth month. Next, click to select the correct day for your date of birth and select "Set."



Use the keyboard to fill in your **Member ID**, if you did not fill in your SSN. Select "Next."

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MEMBER ✓

SPOUSE/DOMESTIC PARTNER

SSN

First Name

Jane

Last Name

Smith

Birth Date

01/01/1964

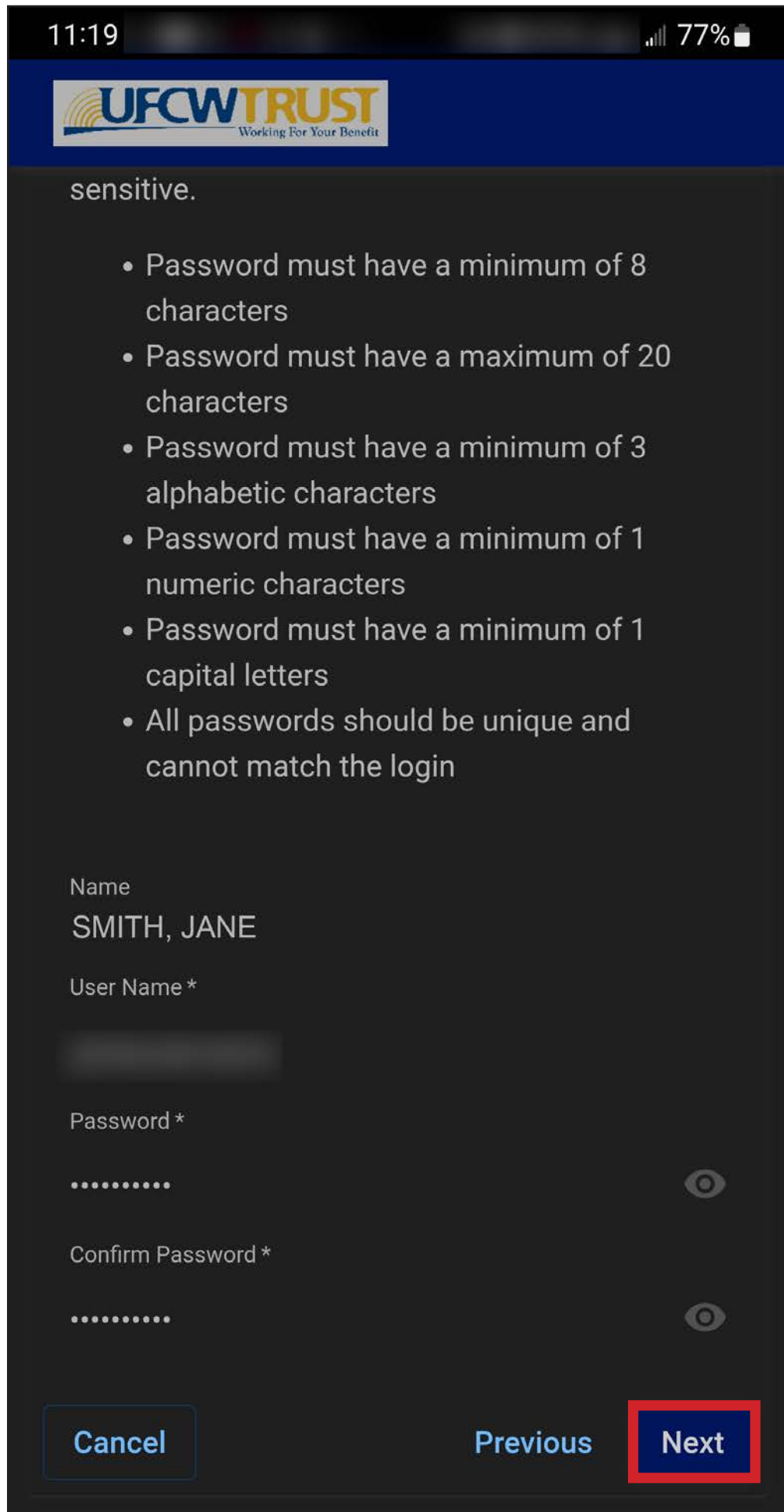
Member ID

1111111u1

Cancel Previous **Next**

4

Enter your **username** and **password**, and select "Next."



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sensitive.

- Password must have a minimum of 8 characters
- Password must have a maximum of 20 characters
- Password must have a minimum of 3 alphabetic characters
- Password must have a minimum of 1 numeric characters
- Password must have a minimum of 1 capital letters
- All passwords should be unique and cannot match the login

Name
SMITH, JANE

User Name *

Password *

Confirm Password *

Cancel Previous **Next**

Password Rules

The password is case sensitive and must have a:

- Minimum of **8** characters
- Maximum of **20** characters
- Minimum of **3** alphabetic characters
- Minimum of **1** numeric character
- Minimum of **1** uppercase (capital) letter

5

Use the dropdowns to select three **Security Questions** that will be used to identify you should you need to recover your password. Use the keyboard to fill in your answers in the adjacent fields. Select "Next."

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Verify Identity

Account Setup

These security questions will be used to identify you if you'd like to recover your password.

Question 1 * Answer to Question 1

Question 2 * Answer to Question 2

Question 3 * Answer to Question 3

Cancel Previous **Next**

Question 1 * Answer to Question 1 *

What is your favorite [blurred]

Question 2 * Answer to Question 2 *

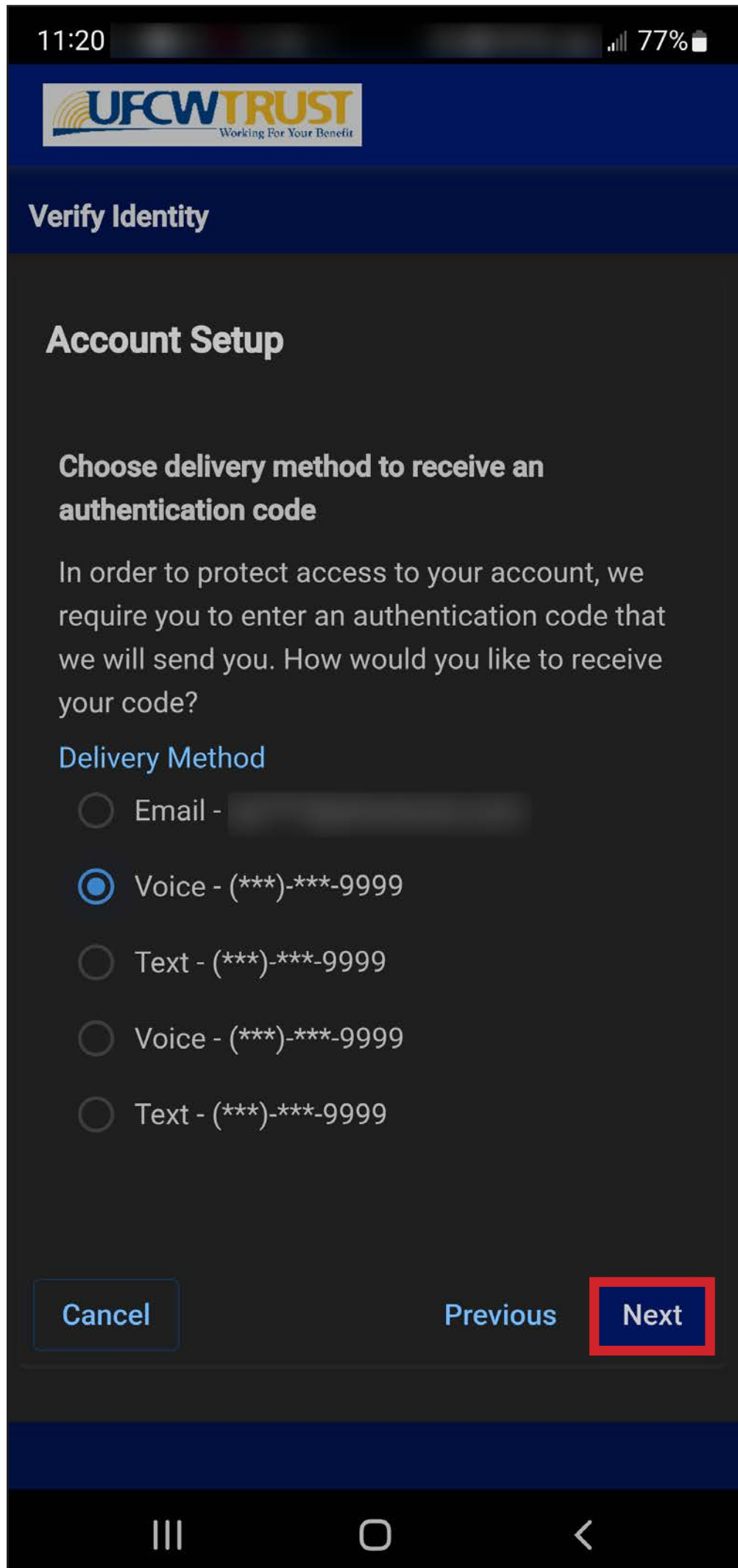
What was your favor [blurred]

Question 3 * Answer to Question 3 *

What type of trophy [blurred]



Select an option for receiving an **authentication code**, and select “Next.”



7

Use the keyboard to enter the authentication code in the text field, and select "Next."

You may also resend your code by clicking "Resend Code" at the bottom of the screen.

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Choose delivery method to receive an authentication code

In order to protect access to your account, we require you to enter an authentication code that we will send you. How would you like to receive your code?

Delivery Method

- Email - [redacted]
- Voice - (***)-***-9999
- Text - (***)-***-9999
- Voice - (***)-***-9999
- Text - (***)-***-9999

Enter Code

An authentication code has been sent to the selected delivery method which will be valid for 15 minutes. Please enter the code below.

Authentication Code *

[Text Input Field]

Resend Code

Cancel **Previous** **Next**

Your initial signup is now complete. You will be guided through a first-time sign in wizard to confirm your contact information.